



March 10th, 2020

Lennar Trade Partners:

Our Customers', Associates' and Trade Partners' safety continues to be our Number 1 Priority at Lennar. What we have learned very quickly in managing our way through the COVID-19 outbreak is that the landscape is changing moment to moment and as a result we decided to implement a daily call with our Executive Management Team. In those calls we discuss new issues that arise each day and decide how we want to communicate and provide resources to our Associates, Customers and Trade Partners to help alleviate concerns and provide a sense of comfort.

It was through these calls that we decided it was important to share with you some of the materials we have put together at Lennar on this topic and so you can benefit from our lessons learned and best practices implemented thus far. Included in this packet of materials for you are:

- 10-Point Plan for Building a Safer Environment (in English and Spanish) - one branded Lennar and one not branded Lennar so you can personalize for your Company's brand if you desire to do so.
- How to Prevent Contracting Coronavirus flyer (in English and Spanish)
- Stop the Spread of Germs flyer (in English and Spanish)
- Door Handle in Restroom Tip sign
- Communications Protocol for Lennar Customer Care on scheduling an In-Home Visit. This is a Protocol we encourage you to follow when scheduling your In-Home Visits.

All materials provided can be edited to add in your Company name to personalize the pieces for your Team should you desire to do so. If you have any questions on these items or need any additional support, please reach out to our local Lennar Director of Construction in your area.

Finally, as we focus on the safety of all of our combined Associates, if we find that any of your team members show up on the job site visibly sick, please know we will ask them to leave and will notify you that we have done so as soon as we can.

Thank you.

The Lennar Executive Management Team